

Regional Transportation Plan Update & Specialized Transportation Survey Results



RARET
May 26, 2021



Puget Sound Regional Council

Today's Meeting

Let's talk about...

- **Regional Transportation Plan/Coordinated Mobility Plan Update**
- **PSRC Specialized Transportation Inventory Survey Results**
- **Group Discussion (via Mentimeter)**



Puget Sound Regional Council

- Regional planning agency that coordinates transportation, economic development, land use planning
- 4 counties: King, Pierce, Snohomish, and Kitsap
- 82 cities and towns
- 9 transit & ferry agencies
- 4 million people

What is a Regional Transportation Plan?

2022–2050

REGIONAL TRANSPORTATION PLAN

- Lays out the region's **long-term transportation needs**
- **Developed collaboratively** with cities, counties, transportation agencies, and the public
- Updated every **four years** according to **state and federal requirements**



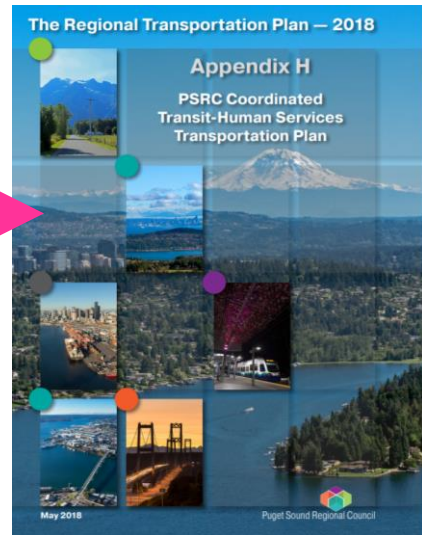
Coordinated Mobility Plan for People with Special Transportation Needs

- Includes **information on population trends and inventory of existing transportation services** for people with special transportation needs
- Addresses **mobility needs**
- Lays out **prioritized strategies**

Regional
Transportation Plan



Coordinated
Mobility Plan



Who's covered in the plan?

Older Adults 65+



13%

Youth aged 5-17



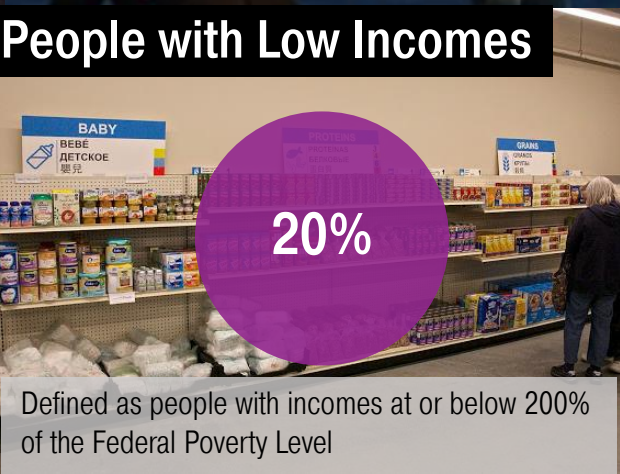
15%

Persons with Disabilities



11%

People with Low Incomes



20%

Defined as people with incomes at or below 200% of the Federal Poverty Level

47% of the region's population are defined as "people with special transportation needs"

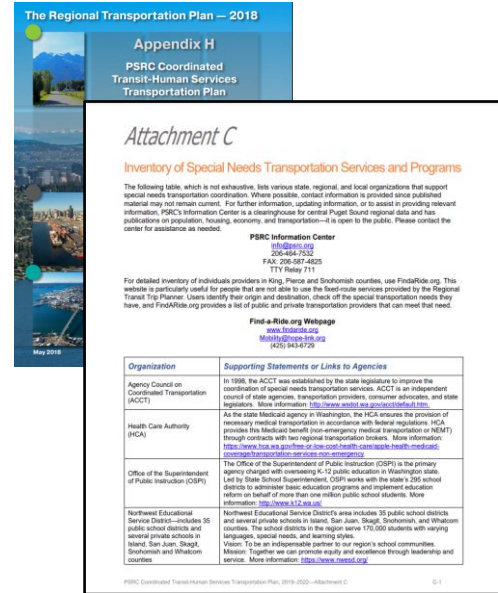
Source: U.S. Census Bureau, 2019 American Community Survey & Public Use Microdata Sample



Specialized Transportation Inventory Survey

- **Purpose:** to collect information on existing specialized transportation services and identify emerging mobility needs of people with special transportation needs
- Partnership with Hopelink (FindARide.org update)
- Duration: December 2020-March 2021
- Total 45 responses (as of May 2021)
- Survey link:

<https://forms.office.com/Pages/ResponsePage.aspx?id=oZwuWURGfkGyLxyzXVdNrc6TGwQ7mVROmp0yCNOyKgVUM1I5QINWQIRORUswOTA2TTg0MVMzTDJRMCA4u>



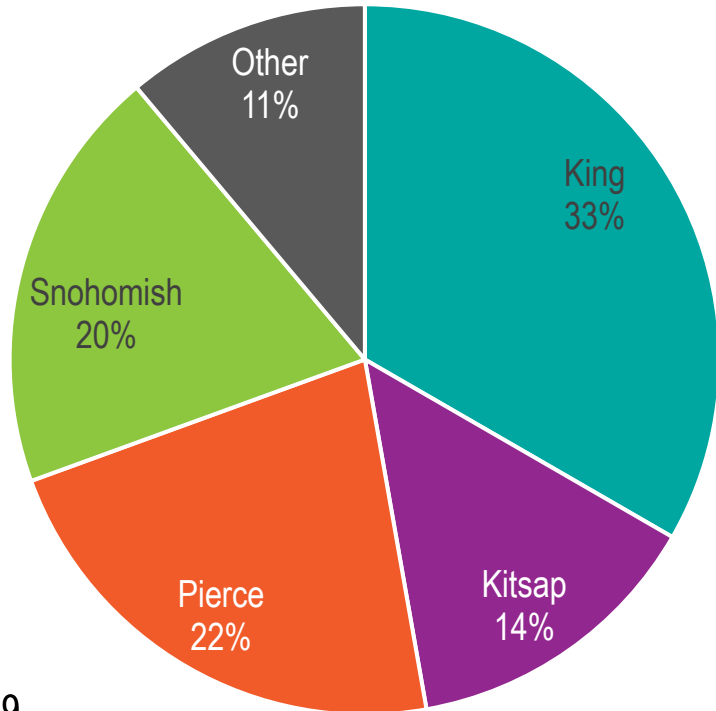
Online survey included five sections:

- **Section 1:** Specialized Transportation Service Information
- **Section 2:** Common Origins and Destinations
- **Section 3:** Service Area
- **Section 4:** Coordinated Plan's Mobility Needs & Strategies
- **Section 5:** COVID Impact on Services

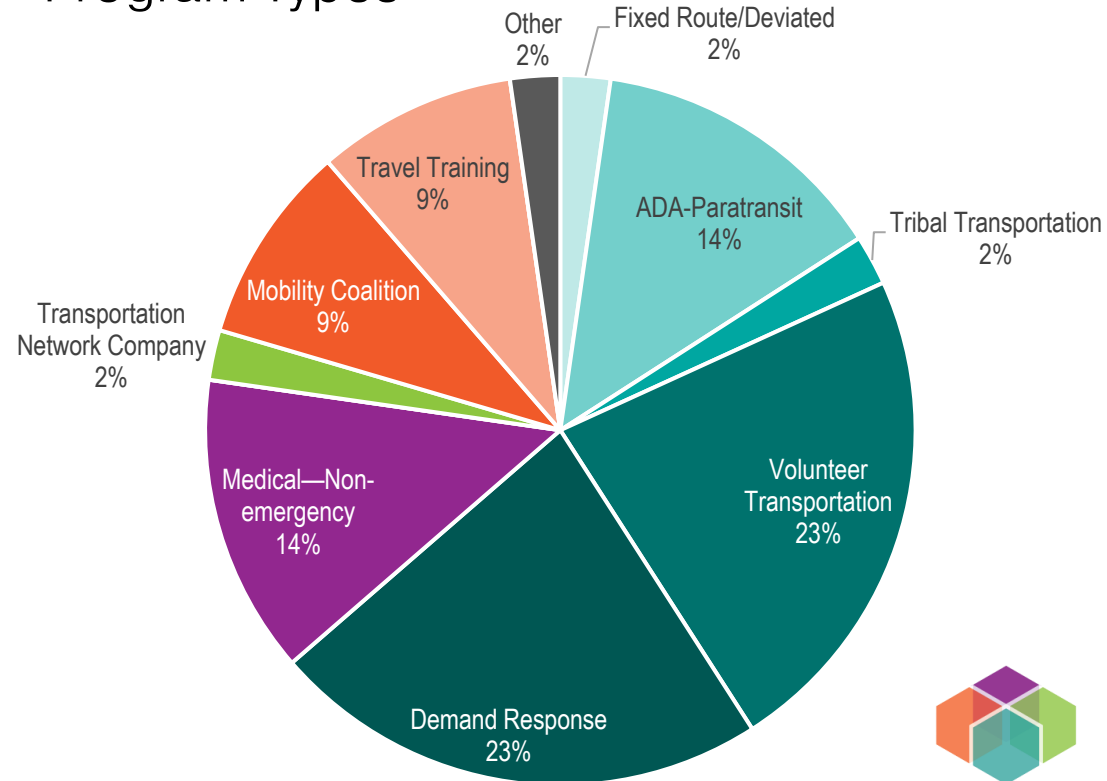


Total 45 specialized transportation programs completed the survey

Serving County/counties

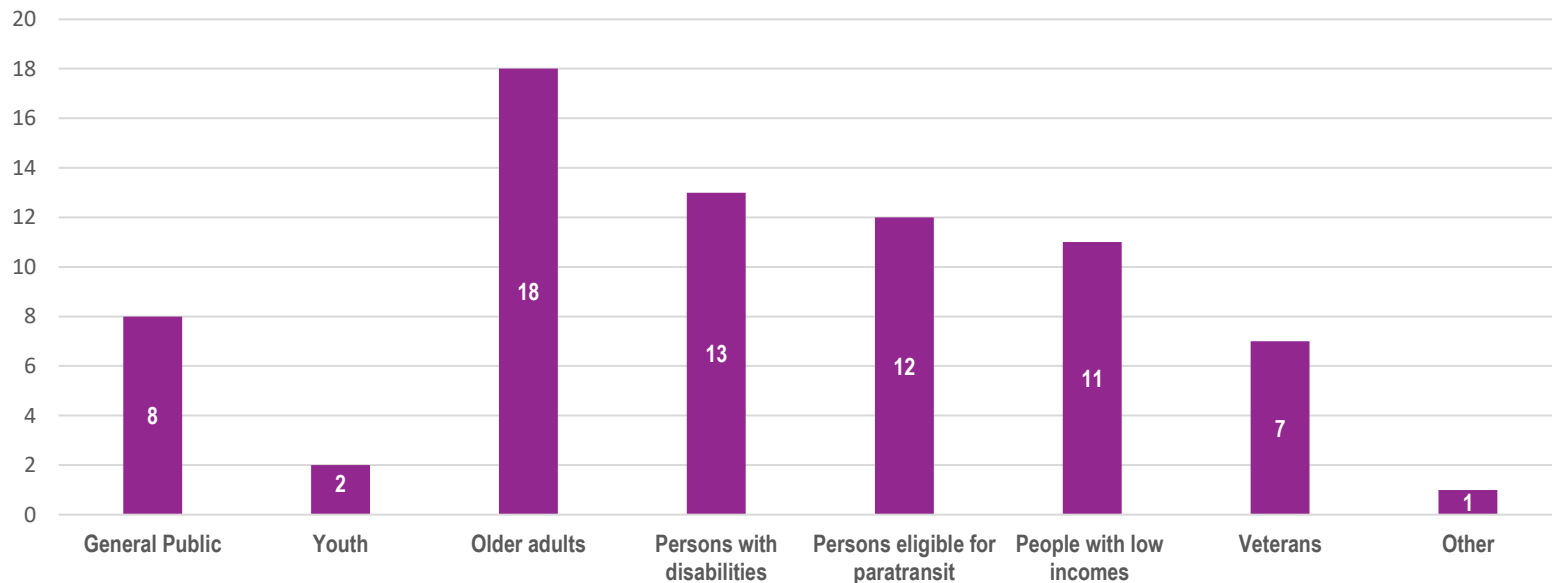


Program Types



Older adults, persons with disabilities, and others are served by specialized transportation services

Who were eligible for your specialized transportation service in 2019?



NOTE: survey results are derived from 36 responses (operations only) and some selected multiple groups.



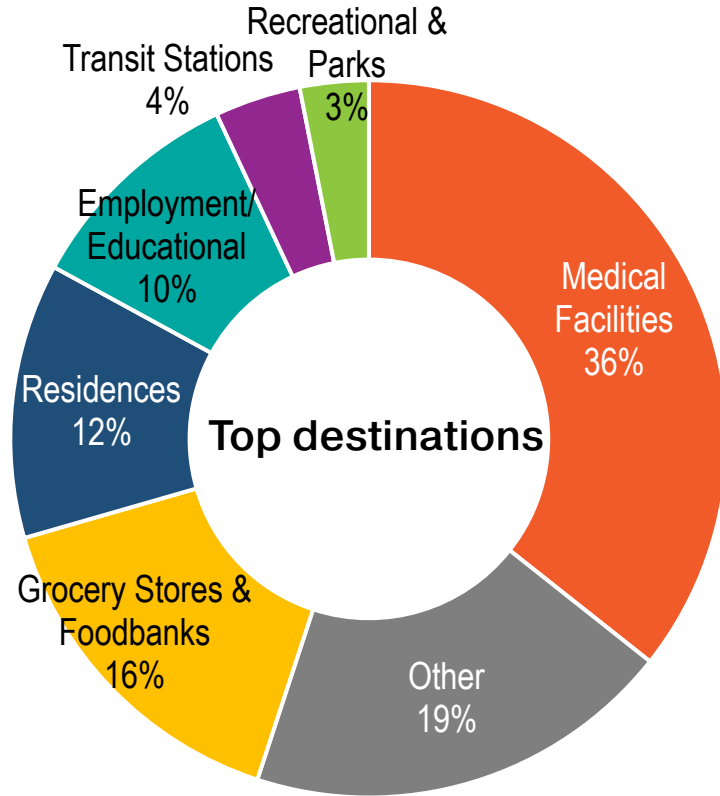
In 2019, among 36 specialized transportation providers:

- 7 (19%) programs accepted ORCA for payment
- 31 (86%) provided trips to medical and pharmacy visits
- 27 (75%) required advanced booking for trips
- 33 (91%) allowed riders to bring mobility devices such as walkers or wheelchairs
- All programs allowed riders to bring their services animals or be accompanied by caregivers on their program vehicles

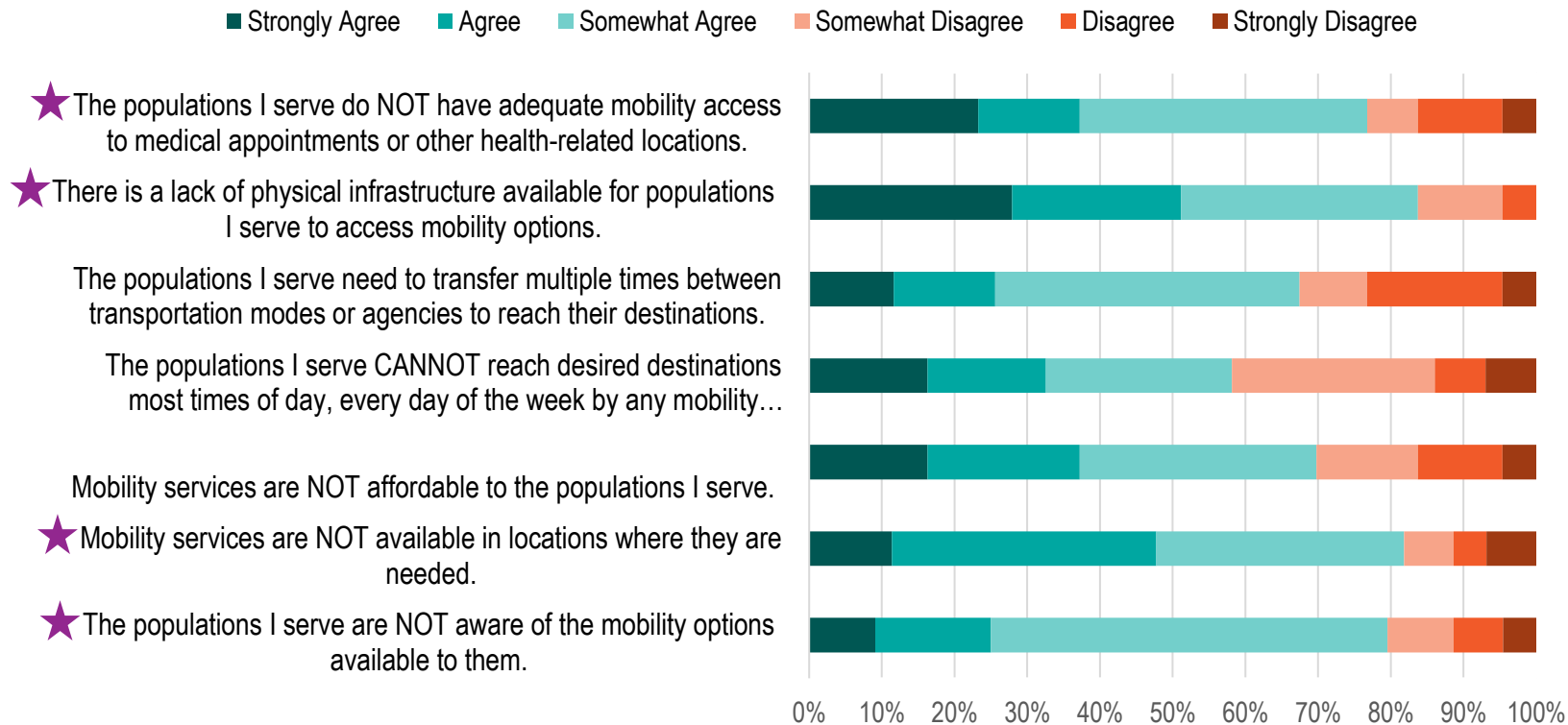
NOTE: survey results are derived from 36 responses (operations only) and some selected multiple groups.
Source: 2020 Regional Specialized Transportation Inventory Update Survey



In 2019, top destinations were medical and food-related



Feedback on Mobility Needs



Impact of COVID on Specialized Transportation Services

Between March and November of 2020:

- **11 programs (30%)** modified their service:
 - 2 reduced, 3 expanded service areas, and 6 programs closed down their service
- **27 programs (75%)** experienced decrease in ridership
- **Over 70%** provided value-added services
 - 19 programs provided meal and/or grocery delivery services



What went well with your service's or program's COVID-19 emergency response?

We were able to train drivers quickly and implement COVID precautions to allow us to provide services to those affected by the pandemic.



Collaboration between transportation providers, brokers, and the Healthcare Authority.

Fast pivot from transporting riders to delivering meals and groceries.

The ability for agencies to break down barriers to provide services.

New health and safety protocols were instituted in a relatively short period of time.



What **challenges** went unaddressed or could be improved with your service's or program's COVID-19 emergency response?

Institutional barriers within coordinating agencies made some of the possible COVID responses impossible



Many of our rural community seniors do not have access to technology, computer literacy. Were not able to access virtual programming.

Communication with medical providers on our service and the role transportation plays in healthcare.

Cleaning supplies to help aide our drivers were hard to find.

There were just fewer options. We realized how many people were dependent on volunteer services.



What support or partnerships would you need to better address the challenges experienced by your program?

- Clearer guidance and planning from federal government regarding operations during pandemic
- Emergency preparedness for these types of events. How to plan for the unexpected
- Resources/funding to support services
- Assistance with awareness of service
- User-friendly online scheduling service



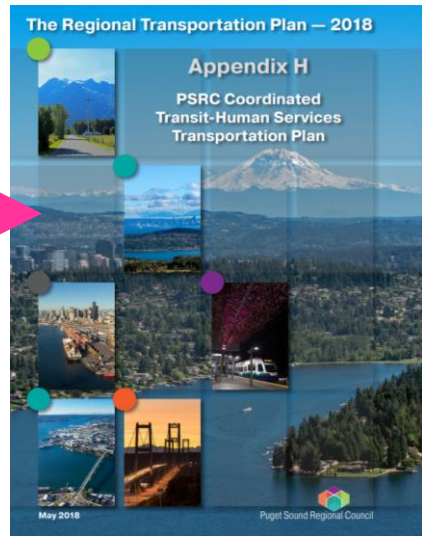
Coordinated Mobility Plan for People with Special Transportation Needs

- Includes information on population trends and inventory of existing transportation services for people with special transportation needs
- Addresses **mobility needs**
- Lays out **prioritized strategies**
- Requires coordination with **emergency management agencies**

Regional
Transportation Plan



Coordinated
Mobility Plan



Let's Talk

- Take a **stretch**
- Let's have a **conversation** about coordination needs and strategies
- Raise your **hand** on camera, use the “**hand raise**” feature on Zoom, or use **chat** to indicate a question or comment



Image source: <https://www.uctoday.com/collaboration/video-conferencing/how-to-avoid-zoom-fatigue-and-enjoy-your-meetings/>



Mentimeter Polling



- 1) Go to www.menti.com and enter the code **1625 6619** (or visit <https://www.menti.com/p4fnaio3px>)
- 2) Provide your response to each question by clicking the option(s) you want and hitting **Submit**
- 3) This is a **unique link** shared with RARET. Please do not share with any other groups.

 Mentimeter



We would like to hear about your experiences with transportation!

The following questions will help start a conversation about experiences with regular transit, specialized transportation services, and other ways of getting around. We will use the information to update the Regional Transportation Plan.



Regional Transportation Plan Outreach Methods



Survey



**Online Engagement
Platform**



**Virtual Outreach
Meetings**



Focus Groups



**Working with
partners**



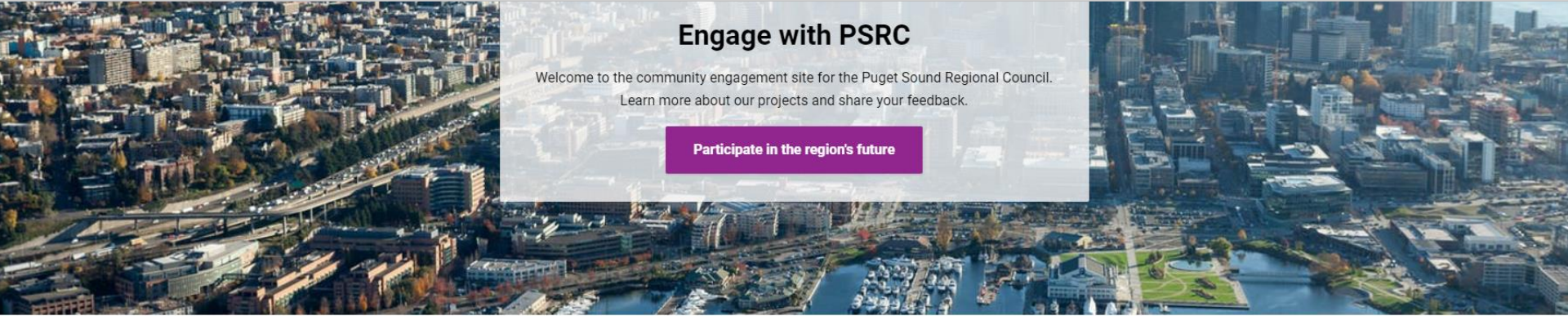
Social Media



**Traditional Outreach
Methods**



Online Engagement Website (engage.psrc.org)



Engage with PSRC

Welcome to the community engagement site for the Puget Sound Regional Council.
Learn more about our projects and share your feedback.

[Participate in the region's future](#)

Current projects



Regional Transportation Plan

[Participate](#)



Coordinated Mobility Plan for People with Special Transportation Needs

[Participate](#)

2022-2050

REGIONAL TRANSPORTATION PLAN

January – Summer 2020

Fall 2020 – Summer 2021

Fall 2021 – Winter 2022

May 2022

Preparatory Plan
Work and
Engagement

Policy Review
and Analysis

Draft Plan
and SEPA
Analysis

Plan Adoption

Public Outreach

Want to know more about PSRC and transportation planning?

Visit engage.psrc.org or email Transportation@psrc.org



@soundregion



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Thank you



Puget Sound Regional Council